



Guests can enjoy all amenities in our campsite and one night of free stay once successfully purchased the caravan coupon on specified date and amount.

Amenities in our campsite include: BBQ venue, BBQ grill (charcoal and utensils are not included), hot and cool water shower facility, swing chair, sun bath wood deck, arbor, sun bath deckchair, grass land etc.

Basic facilities in Caravan(s)	
Small Size 2ppl Caravan (2pax)	1 double sofa bed + single door refrigerator +toilet and shower facilities *(induction cooker outside)
Ordinary 4ppl Caravan (2- 4pax)	1 double bed, 1 double sofa bed + microwave, single door refrigerator +toilet and shower facilities
Deluxe 4ppl Caravan (2- 4pax)	1 double bed, 1 double sofa bed + single door refrigerator +toilet and shower facilities
Upgrade 4ppl Caravan (2- 4pax)	1 double bed, 1 bunk-bed and 2-door refrigerator +toilet and shower facilities
Deluxe 5ppl / Upgrade 5ppl Caravan (2- 5pax)	1 double bed, 1 bunk-bed, 1 single sofa bed + microwave and 2-door refrigerator +toilet and shower facilities ● Another induction cooker outside Upgrade 5ppl Caravan

** Caravans provide basic tools: knife, forks, spoons, cups, bowls, plate, turner, scissors, can opener, pan, water kettle, cutting board, dish soap, cloth, tissue paper, hair dryer, hangers, induction cooker, television, heater, refrigerator, reverse cycle air-conditioner, beddings, some model of caravans provide microwave oven. You can also borrow phone cable, rice cooker, hot-pot pot, medium pot (5L), small pot (2L) or **rent mobile induction cooker (\$100)** and **Korean style pan (\$50)**.



GUEST AND VISITOR INFORMATION

1. Only guest of Welcome Beach ("WB") is allowed to use the campsite amenities including shower and toilet facilities.
2. Please do not take up any shared space as each caravan has assigned adequate space for guests.
3. No Pet is allowed in WB. Cleaning fee will be charged if found. **(\$500up)**
4. No outside drink and glass are allowed in WB. Please enjoy the drinks from our kiosk.
5. Smoking is only allowed in smoking area. Please make your effort to keep the place clean. Littering is not allowed (Rubbish and cigarette butt), **\$300 cleaning fee** will be charged if found.
6. Only our guests are served in the WB. Please contact our staff for site visit.
7. All properties in the WB are belongs to the WB Management. The user shall be held liable and make full compensation for any damage of equipment and/or facilities at market rate.
8. For the comfort of other guests and yourself, please keep your music and volume low.
9. WB Management Team reserves the right to deny admission, or to require a person already admitted to leave the camp site, without refund or compensation, for failure to comply with any of the camp site rules and regulations, for unsafe, illegal or offensive behavior, to ensure safety, security or order, or if the WB Management Team considers that the circumstances so requires
10. WB is not responsible and shall not be held liable for any loss of and/or damage to any personal properties and/or belongings of Guest, whether such damage or loss is caused by our negligence or otherwise. All members are at their sole responsibilities. Any unattended object will be dealt with as WB Management Team sees fit.
11. Please supervise your children and/or elderlies and ensure their safety at all times. The WB shall not be held liable for any accidents and/or personal injuries howsoever caused during the use of the camp site. All users of the camp site are at their own risks.
12. To ensure our quality and service, **extra guest** may be rejected from entry or subjected to charges: **\$200 entrance fee (per pax)** will be charged for day-time visit (from 15: 00 to 22:00); **\$800 (per pax)** for overnight stay (from 15:30 onwards).
13. Guest(s) can only use BBQ facility provided by WB at our BBQ area. Flames are not allowed in the venue, guest(s) must compensated for any damage(s) caused.
14. Other electronic appliances (not provided by WB) are not allowed (ie induction cooker, heater etc), they may cause short-circuit.



Reminders and Rules:

1. Check In Time 3:30pm-6:30pm and Check Out Time 10:00am-12:00pm. Please inform us for late check in or early check out.
2. Checking out late will charge \$200/15min (per caravan), less than 15min will count as 15min.
3. 12:00nn- 3:30pm is our cleaning and break period, no entry is allowed. If guests arrive early, please wait outside the gate, sorry for any inconvenient caused.
4. Entry before 15:30 will charge extra \$300up service charge (per caravan). (Caravan(s) are not included to use before 15:30)
5. Please watch the caravan video before check in:
<https://www.youtube.com/watch?v=UbmU6JwBxXI&feature=youtu.be>
6. Please bring your personal hygiene items e.g. towel, tooth paste, tooth brush, shower gel, sandals etc. (We also have the above items for sale)
7. Please bring the bank-in/transfer slip along while check-in.
8. **A registration fee of HK\$100** (non-refundable) will be charged by cash on check in day. (Only one is needed to register). Guests checking-in must be 18-years-old or above and must present ID cards for checking in .
9. CASH Deposit is required while check-in. Deposit will be fully returned while check-out if no extra charges needed for any damages of our properties.
(1-2 coupon(s): \$1,000) , (3-4 coupons: \$2,000) , (5-6 coupons: \$3,000) , (7-9 coupons = \$4,000)
10. You can purchase drinks, snacks, ice-cream, personal hygiene items and beach utensil from our store. Only CASH is accepted in Welcome Beach.

All users of the camp site are at their own risks. WB reserves the right to terminate services without reason.

In case of dispute, WB reserves the rights for its final decision.

Welcome Beach reserves the right in amending the above rules and regulations at anytime without prior notice.



Change of date

- 21 days before check in: no charges
- 14 days before check in: **\$500 admin charge**
- Less than 14 days before check in: change of date is non-applicable

Change of date have to be within 60 days from the date of application.

*** NO REFUND CAN BE MADE ONCE PAYMENT IS DONE.***

BAD WEATHER ARRANGEMENT

1. All camps will run as normal during the hoisting of T1, T3 or Amber Rainstorm Warning. No refund will be arranged under this circumstance.
2. All camps will be cancelled during the hoisting of T8 or above, Red or Black Rainstorm Warning. You can reschedule your camp within 60 days or cancel your booking with fully refunded. All requests should be made within 7 days.
3. If HK Observatory announced that T8, Red or Black Rainstorm Warning will be hosted in coming few hours, and with a T3 or Amber Rainstorm hoisting on the check-in date before your admission, you can reschedule your camp within 60 days or cancel with full refund. No refund will be made after admission.

For 3Days 2Night:

When the typhoon signal No. 8 or above or the Red or Black Rainstorm Warning is cancelled, the rest of the reservation will as usual. The fees paid for this part of the reservation will not be refunded.



Transportation

TAXI

Taxi fee is around \$90 From Tung Chung or Mui Wo to Welcome Beach. Just kindly let the driver knows that to drop you off at Welcome Beach.

From Tung Chung New Lantau Bus Terminus:

Bus route: 11, 11A, 23, A35, N35(overnight service)

From Mui Wo Bus Terminus:

Bus route: 1, 2, 4, N1(overnight service)

****From the above bus routes: Alight at “Cheung Sha Butterfly Crest” station, journey time takes around 20 minutes; After alighting, go on the opposite direction for 1 minutes walk then turn right, cross the road; keep going for 2 minutes down the slope, you will reach us. You will see “Welcome Beach” signs along way.**

Lantau Permit is needed to drive to Lantau, you may park your car at Tung Chung Yat Tung Estate.

Booking procedure:

1. Please make the reservation from our website: Provide your full name for reservation.
2. Booking will be cancelled without informing after 24 hours
3. Please make the full payment to our BEA bank account
4. Please send us the bank-in/transfer slip with name, phone number and booking date on it through whatsapp and bring it along while check-in.
5. After checking the payment we will send you a confirm message through Whatsapp
6. Reservation will be confirmed

A registration fee of HK\$100 (non-refundable) will be charged by cash on check in day.

All guests must read all the above rules and policies, once payment is made it means you agree with all the above mentioned terms.